

Appendix D. Qualitative Code Tree

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INTERVIEW DOMAIN	LEVEL 1 CODE	LEVEL 2 CODES	LEVEL 3 CODES
0 Interviewee's role	Interviewee Profile	Role/Job Title Years at CHA	
1a Obtaining information on barriers to treatment	Eliciting barriers to treatment from patients	Asking directly	
		Challenges to elicit barriers	
		Component of formal care plan	
		During shared decision process	
		Long-term relation with patient	
		Other sources	Collecting info on SDH, Insurance coverage, Non-verbal communication
		Patient volunteers	
	Social Determinants of Health data		
1b Obtaining information on patient preferences for treatment	Eliciting preferences from patients	Asking directly	
		Challenges to elicit preferences	Lack of trust in provider, Patient educational level
		Component of formal care plan	
		During shared decision process	
		Indirectly	
		Long-term relation with patient	
		Other sources	Collecting info on SDH, Insurance coverage, Non-verbal communication
		Patient volunteers	Concerns related to treatment/condition, Preferences
		Provider offers choices/options	
2 Patient experiences of discrimination/unfair treatment	Eliciting narratives of past discrimination/unfair treatment	Advantages, Disadvantages, No, Triggers leading to conversation, Yes	

	Views about discrimination in health care settings	CHA = elsewhere, CHA <elsewhere, CHA > elsewhere, Happens often generally, Rarely happens	
3 Influence of past discrimination on treatment preferences	Views about patient preferences in relation to past experiences of discrimination	Lifestyle changes, Medication, Talk	
4 Eliciting data (preferences, barriers, past discrimination) to improve treatment plans	Usefulness of barriers data	Advantages, Disadvantages	
	Usefulness of discrimination data	Advantages	Responsiveness to patient needs
		Disadvantages	Inability to respond to patient needs
		Relative importance	
	Usefulness of preferences data	Advantages, Disadvantages	
5 How to improve elicitation of preferences, discrimination, barriers at CHA	Survey implementation	Challenges	Confidentiality Concerns, How to use data, Impairment due to mental illness, Implementation logistics, Individual-level approaches, Literacy issues, Patient burden, Staff burden, System-wide approaches
6 Specific Use of Discrete Choice Experiment	Reaction to DCE	Negative, Positive	
	Reaction to output from DCE	Negative, Positive	