

## Appendix 3. National Surveys

### Appendix 3. National surveys

## National Patient Survey on Collection of Sexual Orientation and Gender Identity in the Emergency Department

January 2015

- Study Details -

**Note: This page may be removed when the questionnaire is sent to the client. However, it must exist in the version sent to OSD.**

<b>SNO</b>	<b>S19501</b>
<b>Survey Name</b>	<b>Patient Sexual Identity Information</b>
<b>Client Name</b>	<b>Partners HealthCare System, Inc.</b>
<b>G&amp;A WBS</b>	
<b>Project Director Name</b>	<b>Dan Faulkner</b>
<b>Team/Area Name</b>	<b>G&amp;A</b>

<p><b>Samvar</b> (Include name, type and response values. "None" means none. Blank means standard demos. This must match SurveyMan.)</p>	<p><b>Xpatient:</b> 1=Heterosexual; 2=Lesbian; 3=Bisexual; 4=Gay; 5=Transgender <b>xPPP20065:</b> 1=yes; 2=no; 3=Blank Field; 4=refused <b>xPPP20063:</b> 1= Heterosexual or straight; 2=Gay; 3=Lesbian; 4=Bisexual; 5=other; 6=Blank Field: 7=refused</p>
<b>Specified Pre-coding Required</b>	
<b>Timing Template Required (y/n)</b>	<b>Enabled by default</b>
<b>Multi-Media</b>	

National Patient Survey on Collection of Sexual Orientation and Gender Identity in the  
Emergency Room  
January 2015  
- Questionnaire -

SECTION 1: Prior Experiences in the Healthcare System

[Display]

**Online Consent Form for EQUALITY STUDY**

Thank you for continuing to be part of the KnowledgePanel®. This survey asks about PATIENT CENTERED APPROACHES TO COLLECTING SEXUAL ORIENTATION AND GENDER IDENTITY (SO/GI) INFORMATION IN THE EMERGENCY DEPARTMENT(ED) and is being conducted by researchers at Partners Healthcare (Brigham and Women's Hospital) and Johns Hopkins Hospital. This survey is being conducted to understand patient preferred ways of collecting SO/GI in the emergency department.

As with all KnowledgePanel® surveys, your response to this survey, or any individual question on the survey, is completely voluntary. You will not be individually identified and your responses will be used for analyses only.

If you have questions about your rights as a participant in this survey, or are dissatisfied at any time with any aspect of the survey, you may contact the KnowledgePanel Panel Member Support at 800-782-6899.

[CONTINUE]

**(THIS IS A BUTTON THAT TAKES RESPONDENT TO SURVEY)**

In this survey, we will ask you about sexual orientation and gender identity in healthcare. This survey is anonymous and will be used for research purposes only. It will take approximately 15 minutes to complete. Thank you for your time and participation.

**If you do not know any of the terms below, please review them here. Definitions will also be provided throughout the survey.**

**Sexual Orientation (for example: gay, lesbian, bisexual, straight, heterosexual):** A personal quality describing romantic and/or sexual attraction to others.

**Gender Identity (for example: male, female, transgender, genderqueer):** A person's sense and experience of their own gender, which may or may not be the same as their sex at birth.

**Primary Care Provider (for example: a doctor, family physician, physician assistant, nurse practitioner, internist):** A health professional or facility that provides routine healthcare, such as annual checkups.

**Emergency Room (ER, Emergency Department, ED):** A place at a hospital that specializes in the immediate care of patients without an appointment.

**Emergency Room Provider (for example: a doctor, physician assistant, nurse practitioner):** A health professional who works in a hospital emergency room and provides healthcare for patients who need immediate care without an appointment.

**Healthcare Provider (for example: a doctor, physician assistant, nurse practitioner):** A health professional who provides healthcare including examinations, diagnoses and treatments, includes primary care and emergency room providers.

**Registrar:** The person at the front desk of an emergency department who checks in the patient.

[PROGRAMMING NOTE: PLEASE IMPLEMENT ROLLOVER TEXT FUNCTIONS FOR EACH OF THE DEFINITIONS LISTED THROUGHOUT THE SURVEY]

[SP]

Q1. Do you have a regular primary care provider?

Yes..... 1  
No..... 2

[IF Q1=1]

[SP]

Q1a. In the past 3 years, how often have you seen your primary care provider?

Zero times ..... 1  
1 time ..... 2  
2-4 times ..... 3  
5-10 times ..... 4  
11 or more times..... 5

[IF Q1=1]

[SP]

Q1b. When you go to your regular primary care provider, have you ever been asked directly (on a paper or computer form, or out loud) about your *sexual orientation*?

Yes..... 1  
No..... 2

Not sure..... 3

[IF Q1=1]

[SP]

Q1c. When you go to your regular primary care provider, have you ever been asked directly (on a paper or computer form, or out loud) about your *gender identity*?

Yes..... 1

No..... 2

Not sure..... 3

[SP]

Q2. Have you ever been a patient in a hospital emergency room?

Yes..... 1

No..... 2

[IF Q2=1]

[SP]

Q2a. During the past 12 months, how many times have you gone to a hospital emergency room about your own health?

Zero times ..... 1

1 time ..... 2

2-4 times ..... 3

5 or more times..... 4

[IF Q2=1]

[SP]

Q2b. During the past 5 years, how many times have you gone to a hospital emergency room about your own health?

- Zero times ..... 1
- 1 time ..... 2
- 2-4 times ..... 3
- 5 or more times..... 4

[IF Q2=1]

[SP]

Q2c. When you were at the hospital emergency room, have you ever been asked directly (on a paper or computer form, or out loud) about your *sexual orientation*?

- Yes ..... 1
- No ..... 2
- Not sure..... 3

[IF Q2=1]

[SP]

Q2d. When you were at the hospital emergency room, have you ever been asked directly (on a paper or computer form, or out loud) about your *gender identity*?

- Yes ..... 1
- No ..... 2

[IF Q2=1]

[GRID, SP ACROSS]

Q3\_6. For the next section, please indicate how strongly you agree or disagree with the following statements.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

- Q3. Emergency room providers seemed uncomfortable caring for me.
- Q4. Emergency room providers treated me as inferior.
- Q5. Emergency room providers avoided me.
- Q6. Emergency room providers refused me service.

[GRID, SP ACROSS]

Q7\_10. Please indicate how strongly you agree or disagree with the following statements.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

- Q7. I have delayed going to a primary care provider in the past due to my *sexual orientation*.
- Q8. I have delayed going to an emergency room in the past due to my *sexual orientation*.



- Q9. I have delayed going to a primary care provider in the past due to my *gender identity*.
- Q10. I have delayed going to an emergency room in the past due to my *gender identity*.

**[GRID, SP ACROSS]**

Q11\_17. Please indicate how strongly you agree or disagree with the following statements.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

- Q11. Sometimes doctors care more about what is convenient for them than about their patients' medical needs.
- Q12. Doctors are extremely thorough and careful.
- Q13. I completely trust doctors' decisions about which medical treatments are best.
- Q14. A doctor would never mislead me about anything.
- Q15. All in all, I trust doctors completely.
- Q16. It is important to me to have a doctor who *identifies as* lesbian, gay, bisexual or transgender.
- Q17. It is important to me to have a doctor who *cares for* many lesbian, gay, bisexual or transgender patients.

[SP]

Q18. If seeking care at an emergency room today, how would you answer the following questions?

Do you identify as:

- Straight or Heterosexual..... 1
- Lesbian, Gay or Homosexual..... 2
- Bisexual ..... 3
- Something else, please describe  
[TEXT BOX]..... 4
- Don't Know ..... 5
- Decline to Answer (please explain)  
[TEXT BOX]..... 6

[SP]

Q19. What is your gender identity?

- Male ..... 1
- Female..... 2
- Female-to-Male (FtM)/Transgender  
Male/Trans Man ..... 3
- Male-to-Female (MtF)/Transgender  
Female/Trans Woman ..... 4
- Genderqueer, neither exclusively  
male nor female ..... 5
- Not Listed, please specify [TEXT BOX] 6

Decline to Answer (please explain)

[TEXT BOX]..... 7

[SP]

Q20. What sex were you assigned at birth?

Male ..... 1

Female..... 2

Decline to Answer (please explain)

[TEXT BOX]..... 3

[SP]

DOV\_RANDOM:

Logic: randomly assign respondents to one of the section order. If DOV\_RANDOM=1 show section 2 first, then section 3; if DOV\_RANDOM=2 show section 3 first then section 2.

Section 2, Section 3..... 1

Section 3, Section 2..... 2

SECTION 2: Sexual Orientation

[GRID, SP ACROSS]

Q21\_26. For the next section, please indicate how strongly you agree or disagree with the following statements.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

Q21. It is important for my primary care provider to know *my sexual orientation*.

Q22. It is important for my emergency room provider to know *my sexual orientation*.

Q23. It is important for a primary care provider to know *the sexual orientation of all their patients*.

Q24. It is important for an emergency room provider to know *the sexual orientation of all their patients*.

Q25. I would be more willing to share my *sexual orientation* with healthcare providers now than 10 years ago.

Q26. I expect that I will be more willing to share my *sexual orientation* with healthcare providers in 10 years than I am now.

**[GRID, SP ACROSS]**

Q27. When I come to the emergency room, I would be willing to provide my *sexual orientation* in the following ways:

Yes	No
1	2

1. Entering information into an online form at home
2. Filling out a paper form
3. Filling out an electronic form at a computer kiosk
4. Using a mobile medical app on my cell phone
5. Answering a question asked by a registrar
6. Answering a question asked by a nurse
7. Answering a question asked by a doctor
8. Other **[TEXT BOX]**

[SP]

Q28. When I come to the emergency room, I would most prefer to provide my *sexual orientation* by:

- Entering information into an online form at home..... 1
- Filling out a paper form..... 2
- Filling out an electronic form at a computer kiosk..... 3
- Using a mobile medical app on my cell phone ..... 4
- Answering a question asked by a registrar.....5
- Answering a question asked by a nurse..... 6
- Answering a question asked by a doctor ..... 7
- Other [TEXT BOX]..... 8
- None of the above ..... 9

[RANDOMIZE RESPONSE OPTIONS]

[GRID, SP ACROSS; SPLIT QUESTIONS ON 2 DIFFERENT SCREENS]

Q29. If asked in a hospital emergency room, I am willing to provide *my sexual orientation* when:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. the provider seems polite and non-judgmental.
2. the provider seems impolite and judgmental.
3. there are posters or signs welcoming lesbian, gay and bisexual patients.
4. I am assured of confidentiality (that my information will be kept private).
5. sexual orientation is documented the same as other questions about me (like age, race, etc.).
6. the law in my state prohibits discrimination based on sexual orientation.
7. there is NO law in my state which prohibits discrimination based on sexual orientation.
8. the hospital is associated with a religious group.
9. other patients can hear or see my response.
10. I am with a healthcare provider in a private space.
11. it is directly relevant to my health concern.
12. it is NOT directly relevant to my health concern.
13. I am told why this information is relevant to my healthcare.
14. I am told that this information will be used for research purposes.
15. I am told that sexual orientation is asked of every patient.
16. this information is asked along with asking about my sexual behaviors.
17. I am told this information will NOT be saved in my electronic medical record.

[LARGE TEXT BOX]

Q30. What would increase your willingness to provide your *sexual orientation*?

[RANDOMIZE RESPONSE OPTIONS]

[GRID, SP ACROSS; SPLIT QUESTIONS ON 2 DIFFERENT SCREENS]

Q31. Below are some potential benefits and risks of routinely asking all patients about their sexual orientation in the emergency room. How much do you agree or disagree with the following statements?

If *sexual orientation* is routinely asked of all patients in the emergency room, then:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. healthcare providers gain a better understanding of me as a whole patient.
2. healthcare providers can better screen for diseases and conditions.
3. healthcare providers can better permit my partner to be involved in medical decision-making.
4. the hospital can better identify health needs specific to lesbian, gay, and bisexual patients.
5. researchers can better engage and recruit lesbian, gay, and bisexual patients.
6. it promotes inclusion of lesbian, gay, and bisexual patients.
7. I worry this information would be disclosed to my friends or family.
8. I am concerned that employers or insurance companies would have access to this information.
9. I would receive worse care.
10. I would receive better care.



- 11. I would feel uncomfortable providing my sexual orientation.
- 12. I would be offended.
- 13. I would refuse to provide my sexual orientation.

[LARGE TEXT BOX]

Q32. Please list any additional benefits of routinely asking all patients about their *sexual orientation* here.

[LARGE TEXT BOX]

Q33. Please list any additional risks of routinely asking all patients about their *sexual orientation* here.

SECTION 3: Gender Identity

[GRID, SP ACROSS]

Q34. For the next section, please indicate how strongly you agree or disagree with the following statements.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

- 1. It is important for my primary care provider to know *my gender identity*.
- 2. It is important for my emergency room provider to know *my gender identity*.

3. It is important for a primary care provider to know *the gender identity of all their patients*.
4. It is important for an emergency room provider to know *the gender identity of all their patients*.
5. I would be more willing to share my *gender identity* with healthcare providers now than 10 years ago.
6. I expect that I will be more willing to share my *gender identity* with healthcare providers in 10 years than I am now.

**[GRID, SP ACROSS]**

Q35. When I come to the emergency room, I would be willing to provide my *sexual orientation* in the following ways:

Yes	No
1	2

1. Entering information into an online form at home
2. Filling out a paper form
3. Filling out an electronic form at a computer kiosk
4. Using a mobile medical app on my cell phone
5. Answering a question asked by a registrar
6. Answering a question asked by a nurse
7. Answering a question asked by a doctor
8. Other **[TEXT BOX]**

[SP]

Q36. When I come to the emergency room, I would most prefer to provide my *gender identity* by (select only one):

- Entering information into an online form at home ..... 1
- Filling out a paper form..... 2
- Filling out an electronic form at a computer kiosk..... 3
- Using a mobile medical app on my cell phone ..... 4
- Answering a question asked by a registrar.....5
- Answering a question asked by a nurse..... 6
- Answering a question asked by a doctor ..... 7
- Other [TEXT BOX]..... 8
- None of the above ..... 9

[RANDOMIZE RESPONSE OPTIONS]

[GRID, SP ACROSS; SPLIT QUESTIONS ON 2 DIFFERENT SCREENS]

Q37. If asked in a hospital emergency room, I am willing to provide *my gender identity* when:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. the provider seems polite and non-judgmental.

2. the provider seems impolite and judgmental.
3. there are posters or signs welcoming transgender patients.
4. I am assured of confidentiality (that my information will be kept private).
5. gender identity is documented the same as other questions about me (like age, race, etc.).
6. the law in my state prohibits discrimination based on gender identity.
7. there is NO law in my state which prohibits discrimination based on gender identity.
8. the hospital is associated with a religious group.
9. other patients can hear or see my response.
10. it is directly relevant to my health concern.
11. it is NOT directly relevant to my health concern.
12. I am told why this information is relevant to my healthcare.
13. I am told that this information will be used for research purposes.
14. I am with a healthcare provider in a private space.
15. I am told that gender identity is asked of every patient.
16. I am told this information will NOT be saved in my electronic medical record.
17. the bathrooms are unisex/single-stall.
18. bathrooms are labeled for 'male' or 'female' use only.

[LARGE TEXT BOX]

Q38. What would increase your willingness to provide your *gender identity*?

[RANDOMIZE RESPONSE OPTIONS]

[GRID, SP ACROSS; SPLIT QUESTIONS ON 2 DIFFERENT SCREENS]

Q39. Below are some potential benefits and risks of routinely asking all patients about their gender identity in the emergency room. How much do you agree or disagree with the following statements?

If *gender identity* is routinely asked of all patients in the emergency room, then:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. healthcare providers gain a better understanding of me as a whole patient.
2. healthcare providers can better screen for diseases and conditions.
3. the hospital can better identify health needs specific to transgender patients.
4. researchers can better engage and recruit transgender patients.
5. it promotes recognition of transgender patients.
6. I worry this information would be disclosed to my friends or family.
7. I am concerned that employers or insurance companies would have access to this information.
8. I would receive worse care.
9. I would receive better care.
10. I would feel uncomfortable providing my gender identity.
11. I would be offended.
12. I would refuse to provide my gender identity.

[LARGE TEXT BOX]

Q40. Please list any additional benefits of routinely asking all patients about their *gender identity* here.

[LARGE TEXT BOX]

Q41. Please list any additional risks of routinely asking all patients about their *gender identity* here.

SECTION 4: Additional Comments and Thoughts

[LARGE TEXT BOX]

Q42. Please provide any additional comments or thoughts about asking and providing *sexual orientation* in hospital emergency rooms:

[LARGE TEXT BOX]

Q43. Please provide any additional comments or thoughts about asking and providing *gender identity* in hospital emergency rooms:

SECTION 5: Demographic Information

[SP]

Q44. Do you identify as:

- Straight or Heterosexual ..... 1
- Lesbian, Gay or Homosexual..... 2
- Bisexual ..... 3
- Something else, please describe  
    [TEXT BOX]..... 4
- Don't Know ..... 5
- Decline to Answer (please explain)  
    [TEXT BOX]..... 6

[SP]

Q45. What is your gender identity?

- Male ..... 1
- Female..... 2

Female-to-Male (FtM)/Transgender	
Male/Trans Man .....	3
Male-to-Female (MtF)/Transgender	
Female/Trans Woman .....	4
Genderqueer, neither exclusively	
male nor female .....	5
Not Listed, please specify [TEXT BOX]	6
Decline to Answer (please explain)	
[TEXT BOX].....	7

[SP]

Q46. What sex were you assigned at birth?

Male .....	1
Female.....	2
Decline to Answer (please explain)	
[TEXT BOX].....	3

[SP]

Q47. Are you legally married, in a legal domestic partnership, or in a civil union?

Yes, I am legally married. ....	1
Yes, I am in a legal domestic	
partnership. ....	2
Yes, I am in a civil union. ....	3
No, I am not legally married, in a	
legal domestic partnership, or in a	
civil union.....	4

[IF Q47=1-3]

[SP]

Q48. Are you currently:

- With your spouse/partner ..... 1
- In a trial separation from  
spouse/partner..... 2
- Permanently separated from  
spouse/partner..... 3

[IF Q47=4]

[SP]

Q49. Are you currently:

- Single..... 1
- In a relationship ..... 2
- Dating..... 3
- Partnered ..... 4

[SP]

Q50. Have you ever been divorced?

- Yes..... 1
- No..... 2



[SP]

Q51. Have you ever been employed in the healthcare field?

Yes..... 1

No..... 2

[SP]

Q52. Have you ever served in the United States Armed Forces, either in the regular military, National Guard or military reserve unit?

Yes..... 1

No..... 2

[IF Q52=1]

[SP]

Q53. Do you use the VA for any of your healthcare needs?

Yes..... 1

No..... 2

Not sure if eligible..... 3

[STANDARD CLOSE]

**National Provider Survey on Collection of Sexual Orientation and Gender Identity in the  
Emergency Department**

January 2015

- Study Details -

**Note: This page may be removed when the questionnaire is sent to the client. However, it must exist in the version sent to OSD.**

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<b>Client Name</b>	<b>Partners HealthCare System, Inc.</b>
<b>G&amp;A WBS</b>	
<b>Project Director Name</b>	<b>Dan Faulkner</b>
<b>Team/Area Name</b>	<b>G&amp;A</b>

<b>Samvar</b> (Include name, type and response values. "None" means none. Blank means standard demos. This must match SurveyMan.)	<b>Xprovider:</b> 1= Emergency room physicians; 2= ER nurses;
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<b>Timing Template Required (y/n)</b>	<b>Enabled by default</b>
<b>Multi-Media</b>	

**[DISPLAY]**

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**[CONTINUE]**

**(THIS IS A BUTTON THAT TAKES RESPONDENT TO SURVEY)**

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Emergency Department

January 2015

- Questionnaire -

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**Primary Care Provider (for example: a doctor, family physician, physician assistant, nurse practitioner, internist):** A health professional or facility that provides routine health care, such as annual checkups.

**Emergency Department (ED, emergency room, ER):** A place at a hospital that specializes in the immediate care of patients without an appointment.

**Registrar:** The person at the front desk of an emergency department who checks in the patient.

**[PROGRAMMING NOTE: IMPLEMENT ROLLOVER TEXT FUNCTIONS FOR EACH OF THE DEFINITIONS LISTED THROUGHOUT THE SURVEY.]**

**[SP]**

DOV\_RANDOM:

Logic: randomly assign respondents to one of the section order. If DOV\_RANDOM=1 show section 1 first, then section 2; if DOV\_RANDOM=2 show section 2 first then section 1.

Section 1, Section 2..... 1  
Section 2, Section 1..... 2

SECTION 1: Sexual Orientation

[GRID, SP ACROSS]

Q1. Thinking about the past 5 years, have you directly asked patients in the emergency department about their sexual orientation?

Very often	Often	Sometimes	Rarely	Never
1	2	3	4	5

[GRID, SP ACROSS]

Q2. Thinking about the past 5 years, have you directly asked patients in the emergency department about their relationship status?

Very often	Often	Sometimes	Rarely	Never
1	2	3	4	5

[GRID, SP ACROSS]

Q3. Thinking about the past 5 years, have you witnessed emergency department providers who are uncomfortable caring for lesbian, gay, or bisexual patients?

Very often	Often	Sometimes	Rarely	Never
1	2	3	4	5

[GRID, SP ACROSS]

Q4. Thinking about the past 5 years, have you witnessed discrimination toward lesbian, gay, or bisexual patients by emergency department providers?

Very often	Often	Sometimes	Rarely	Never
1	2	3	4	5

**[GRID, SP ACROSS]**

Q5. For the next section, please indicate how strongly you agree or disagree with the following statements.

It is important for primary care providers to know:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. a patient's *sexual orientation* when it is relevant to the chief complaint.
2. a patient's *sexual orientation* in order to provide the best individual care.
3. the *sexual orientation* of all their patients to better understand the health concerns of the patient population.

**[GRID, SP ACROSS]**

Q6. It is important for emergency department providers to know:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. a patient's *sexual orientation* when it is relevant to the chief complaint.
2. a patient's *sexual orientation* in order to provide the best individual care.
3. the *sexual orientation* of all their patients to better understand the health concerns of the patient population.



[GRID, SP ACROSS]

Q7. I have received adequate training on care for lesbian, gay, and bisexual patients.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

[GRID, SP ACROSS]

Q8. I would be more comfortable asking a patient about their *sexual orientation* now than I would have been 10 years ago.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

[GRID, SP ACROSS]

Q9. Thinking about my practice 10 years from now, I expect that I will be more comfortable asking patients about their *sexual orientation*.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

[GRID, SP ACROSS]

Q10. I would prefer to collect sexual orientation information from my patients if:

Yes	No
1	2

1. Patients fill out an online form at home
2. Patients fill out a paper intake form
3. Patients fill out an electronic form at a computer kiosk
4. Patients use a mobile medical app on their cell phone
5. The registrar asks all patients
6. A nurse asks all patients
7. A doctor asks all patients
8. Other [TEXT BOX]

[SP]

Q11. I would **most** prefer to collect *sexual orientation* information from my patients if (select only one):

- Patients fill out an online form at home..... 1
- Patients fill out a paper intake form..... 2
- Patients fill out an electronic form at a computer kiosk ..... 3
- Patients use a mobile medical app on their cell phone ..... 4
- The registrar asks all patients ..... 5
- A nurse asks all patients..... 6
- A doctor asks all patients ..... 7

Other [TEXT BOX]..... 8  
 I would not obtain sexual  
 orientation from my patients..... 9

[GRID, SP ACROSS]

[RANDOMIZE RESPONSE OPTIONS; SPLIT QUESTIONS ON 2 SCREENS]

Q12. I am willing to ask patients about their *sexual orientation* when:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. there are posters or signs welcoming lesbian, gay and bisexual patients.
2. patients are assured of confidentiality.
3. sexual orientation is documented as routine demographic information (like age, race, etc.).
4. the law in my state prohibits discrimination based on sexual orientation.
5. there is NO law in my state which prohibits discrimination based on sexual orientation.
6. the facility in which I work has a religious affiliation.
7. other patients are able to hear or see the patient's response.
8. this information is collected in a private location.
9. this information is collected while asking about sexual behaviors.
10. this information is relevant to the chief complaint.
11. I am provided more training about lesbian, gay, and bisexual health.
12. it is required by emergency department policy.

[LARGE TEXT BOX]

Q13. What concerns do you have about asking patients their *sexual orientation*?

[GRID, SP ACROSS]

[RANDOMIZE RESPONSE OPTIONS]

Q14. Below are some potential benefits and risks of routinely asking all patients about their sexual orientation in the emergency department. How much do you agree or disagree with the following statements?

If *sexual orientation* is routinely asked of all patients in the emergency department, then:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. I gain a better understanding of the whole patient.
2. I can better screen for diseases and conditions.
3. I can better involve a patient's partner in medical decision-making.
4. the hospital can better identify health needs specific to lesbian, gay, and bisexual patients.
5. researchers can better engage and recruit lesbian, gay, and bisexual patients for studies.
6. it promotes inclusion of lesbian, gay, and bisexual patients.
7. some patients may refuse to provide their sexual orientation.
8. some patients may be offended by this question.
9. my test ordering may be more appropriate.

[LARGE TEXT BOX]

Q15. Please list any additional benefits of routinely asking all patients about their *sexual orientation* here.

[LARGE TEXT BOX]

Q16. Please list any additional risks of routinely asking all patients about their *sexual orientation* here.

SECTION 2: Gender Identity

[GRID, SP ACROSS]

Q17. Thinking about the past 5 years, have you directly asked patients in the emergency department about their gender identity?

Very often	Often	Sometimes	Rarely	Never
1	2	3	4	5

[GRID, SP ACROSS]

Q18. Thinking about the past 5 years, have you witnessed emergency department providers who are uncomfortable caring for transgender patients?

Very often	Often	Sometimes	Rarely	Never
1	2	3	4	5

[GRID, SP ACROSS]

Q19. Thinking about the past 5 years, have you witnessed discrimination toward transgender patients by emergency department providers?

Very often	Often	Sometimes	Rarely	Never
1	2	3	4	5

[GRID, SP ACROSS]

Q20. For the next section, please indicate how strongly you agree or disagree with the following statements.

It is important for primary care providers to know:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. a patient's *gender identity* when it is relevant to the chief complaint.
2. a patient's *gender identity* in order to provide the best individual care.
3. the *gender identity* of all their patients to better understand the health concerns of the patient population.

[GRID, SP ACROSS]

Q21. It is important for emergency department providers to know:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. a patient's *gender identity* when it is relevant to the chief complaint.
2. a patient's *gender identity* in order to provide the best individual care.
3. the *gender identity* of all their patients to better understand the health concerns of the patient population.

[GRID, SP ACROSS]

Q22. I have received adequate training on care for transgender patients.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

[GRID, SP ACROSS]

Q23. I would feel more comfortable asking a patient about their *gender identity* now than I would have been 10 years ago.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

[GRID, SP ACROSS]

Q24. Thinking about my practice 10 years from now, I expect that I will be more comfortable asking a patient about their *gender identity*.

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

[GRID, SP ACROSS]

Q25. I would prefer to collect *gender identity* information from my patients if:

Yes	No
1	2

1. Patients fill out an online form at home
2. Patients fill out a paper intake form
3. Patients fill out an electronic form at a computer kiosk
4. Patients use a mobile medical app on their cell phone
5. The registrar asks all patients
6. A nurse asks all patients
7. A doctor asks all patients
8. Other [TEXT BOX]



[SP]

Q26. I would **most** prefer to collect *gender identity* information from my patients if (select only one):

- Patients fill out an online form at home ..... 1
- Patients fill out a paper intake form ..... 2
- Patients fill out an electronic form at a computer kiosk ..... 3
- Patients use a mobile medical app on their cell phone ..... 4
- The registrar asks all patients ..... 5
- A nurse asks all patients ..... 6
- A doctor asks all patients ..... 7
- Other [text box] ..... 8
- I would not obtain sexual orientation from my patients ..... 9

[GRID, SP ACROSS]

[RANDOMIZE RESPONSE OPTIONS]

Q27. I am willing to ask patients about their *gender identity* when:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. there are posters or signs welcoming transgender patients.
2. patients are assured of confidentiality.

3. gender and gender identity are documented as routine demographic information (like age, address, etc.).
4. the law in my state prohibits discrimination based on gender identity.
5. there is NO law in my state which prohibits discrimination based on gender identity.
6. the facility in which I work has a religious affiliation.
7. other patients are able to hear or see the patient's response.
8. it is collected in a private location.
9. it is relevant to the chief complaint.
10. I am provided more training about transgender health.

**[LARGE TEXT BOX]**

Q28. What other concerns do you have about asking patients about their *gender identity*?

**[GRID, SP ACROSS]**

**[RANDOMIZE RESPONSE OPTIONS]**

Q29. Below are some potential benefits and risks of routinely asking all patients about their gender identity in the emergency department. How much do you agree or disagree with the following statements?

If *gender identity* is routinely collected, then:

Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
1	2	3	4	5

1. I gain a better understanding of the whole patient.

2. I can better screen for diseases more common in transgender populations.
3. the hospital can record how many transgender patients are being served.
4. the hospital can research topics related to transgender health.
5. some patients may refuse to provide their gender identity.
6. some patients may be offended by this question.
7. it promotes inclusion of transgender patients.
8. my test ordering may be more appropriate.

[LARGE TEXT BOX]

Q30. Please list any additional benefits of routinely asking all patients about their *gender identity* here.

[LARGE TEXT BOX]

Q31. Please list any additional risks of routinely asking all patients about their *gender identity* here.

### SECTION 3: Additional Comments and Thoughts

[LARGE TEXT BOX]

Q32. Please provide any additional comments or thoughts about asking patients their *sexual orientation* in the emergency department:

[LARGE TEXT BOX]

Q33. Please provide any additional comments or thoughts about asking patients their *gender identity* in the emergency department:

SECTION 4: Demographic Information

[SP]

Q34. Do you identify as:

- Straight or Heterosexual..... 1
- Lesbian, Gay or Homosexual..... 2
- Bisexual ..... 3
- Something else, please describe  
    [TEXT BOX]..... 4
- Don't Know ..... 5
- Decline to Answer (please explain)  
    [TEXT BOX]..... 6

[SP]

Q35. What is your gender identity?

- Male ..... 1
- Female..... 2
- Female-to-Male (FtM)/Transgender  
    Male/Trans Man ..... 3
- Male-to-Female (MtF)/Transgender  
    Female/Trans Woman ..... 4

Genderqueer, neither exclusively  
 male nor female ..... 5  
 Not Listed, please specify [TEXT BOX] 6  
 Decline to Answer (please explain)  
 [TEXT BOX]..... 7

[SP]

Q36. What sex were you assigned at birth?

Male ..... 1  
 Female..... 2  
 Decline to Answer (please explain)  
 [TEXT BOX]..... 3

[SP]

Q37. Are you legally married, in a legal domestic partnership, or in a civil union?

Yes, I am legally married. .... 1  
 Yes, I am in a legal domestic  
 partnership. .... 2  
 Yes, I am in a civil union. .... 3  
 No, I am not legally married, in a  
 legal domestic partnership, or in a  
 civil union..... 4

[IF Q37=1-3]

[SP]

Q38. Are you currently:

- With your spouse/partner ..... 1
- In a trial separation from  
spouse/partner..... 2
- Permanently separated from  
spouse/partner..... 3

[IF Q37=4]

[SP]

Q39. Are you currently:

- Single ..... 1
- In a relationship ..... 2
- Dating ..... 3
- Partnered ..... 4

[SP]

Q40. Have you ever been divorced?

- Yes ..... 1
- No ..... 2

[SP]

Q41. What is your role in the emergency department?

- Registered Nurse..... 1
- Nurse Practitioner..... 2

Licensed Practical Nurse <sup>3</sup>	
Physician Assistant .....	4
Attending Physician .....	5
Medical Technician .....	6
Registrar .....	7
Physician Resident/Intern.....	8
I have never worked in an emergency department.....	9

[SP]

Q42. How long have you worked in emergency medicine?

Less than 1 year .....	1
1 – 5 years.....	2
6 – 10 years.....	3
11 – 20 years.....	4
21 – 30 years.....	5
>30 years.....	6

[SP]

Q43. How would you describe the location of your emergency department?

Urban .....	1
Suburban.....	2
Rural .....	3
Small town .....	4

[MP]

Q44. How would you identify your race?

1. Black or African-American
2. White or Caucasian
3. Asian
  - Asian- Chinese
  - Asian-Japanese
  - Asian-Indian
  - Asian-Korean
  - Asian-Filipino
  - Asian-Vietnamese
  - Asian-Others
4. American Indian or Alaska Native
5. Pacific Islander
  - Native Hawaiian
  - Guamanian or Chamoro
  - Samoan
  - Other Pacific Islander
6. Some other race

[SP]

Q45. Are you Hispanic/Latino(a)?

Yes..... 1  
No..... 2

[STANDARD CLOSE]